

COMPLAINTS

Individuals	886
Associations, companies and other non-government bodies	85
Government and other public bodies	10
Politicians, councillors, electoral candidates and political parties	4
Other	12
Total (in-scope and out-of-scope)	997

PUBLICATIONS

Newspapers and their digital platforms	
National	221
State	352
Regional and rural	65
Suburban	5
Magazines and their digital platforms	2
Online-only publications	331
Other	21
Total (in-scope and out-of-scope)	997

TYPE OF PLATFORM

Online-only	543
Online and social media	40
Print	98
Print and online	100
Print, online and social media	26
Social media	44
Unspecified	146
Total (in-scope and out-of-scope)	997

OUTCOMES OF COMPLAINTS

Declined by the Council at initial stage	562
Discontinued	55
Discontinued with Letter of Advice	17
Withdrawn	5
Remedy without adjudication	91
Not pursued by complainant	33
Adjudication – complaint fully or partially upheld	9
Adjudication – not upheld	2
Out-of-scope	223
Total	997

REMEDIES WITHOUT ADJUDICATION

Apology (public or private)	1
Retraction, correction or clarification published	3
Material deleted entirely	16
Follow-up article published	0
Amendment to article	65
Other private action/explanation	0
Other published action	3
Total	91

ISSUES RAISED

Accuracy/misleading	325
Corrective action	32
Fairness and balance	215
Publication of a reply	15
Intrusion on privacy	99
Offence/prejudice/distress	399
Unfair or deceptive means	4
Conflict of interest	14
Total	1,102